

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink)

- 1- The Institute provides multiple opportunities to learn and grow.
 - (i) Strongly Agree
 - (ii) Agree
 - (iii) Neutral
 - (iv) Disagree
 - (v) Strongly Disagree

- 2- The Institute makes efforts to engage students in the monitoring, review and continuous improvement of the teaching learning process.
 - (i) Strongly Agree
 - (ii) Agree
 - (iii) Neutral
 - (iv) Disagree
 - (v) Strongly Disagree

- 3- The Institute/ Teachers use student centric methods such as participative learning, simulation method and problem solving method for enhancing learning experiences.
 - (i) Strongly Agree
 - (ii) Agree
 - (iii) Neutral
 - (iv) Disagree
 - (v) Strongly Disagree

- 4- Efforts are made by Institute for soft skills and employability skill training to make you ready for the world of work.
 - (i) Strongly Agree
 - (ii) Agree
 - (iii) Neutral
 - (iv) Disagree
 - (v) Strongly Disagree

- 5- Efforts are made by Institute for new age specializations and ability enhancement courses to make you ready for the world of work.
 - (i) Strongly Agree
 - (ii) Agree
 - (iii) Neutral
 - (iv) Disagree
 - (v) Strongly Disagree

- 6- The Institute has made arrangements for Industry –Institute Interface.
 - (i) Strongly Agree
 - (ii) Agree
 - (iii) Neutral
 - (iv) Disagree
 - (v) Strongly Disagree

- 7- The Institute makes efforts to provide Recreational activities for the students.
 - (i) Strongly Agree
 - (ii) Agree
 - (iii) Neutral
 - (iv) Disagree
 - (v) Strongly Disagree

- 8- Overall quality of teaching learning process in the Institute is very good.
- (i) Strongly Agree
 - (ii) Agree
 - (iii) Neutral
 - (iv) Disagree
 - (v) Strongly Disagree
- 9- What percentage of teachers use ICT tools such as LCD projector, multimedia etc while teaching.
- (i) Above 90 percent
 - (ii) 70 - 89 percent
 - (iii) 50 - 69 percent
 - (iv) 30 - 49 percent
 - (v) Below 29 percent
- 10- The Institute has installed Complaint/ Suggestion Box to report the grievances/ issues.
- (i) Yes
 - (ii) No
 - (iii) Do not know
- 11- Have you ever used Complaint/ Suggestion Box to report the grievances/ issues.
- (i) Yes
 - (ii) No
- 12- Was your Complaint/ grievance resolved?
- (i) Yes
 - (ii) No

INFRASTRUCTURE

How would you rate your satisfaction with the Institute on following parameters:

- 1- Infrastructure
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 2- Campus safety
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 3- Library
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 4- Food and service in Cafeteria
- (i) Very satisfied

- (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 5- Wi-Fi and Internet access
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 6- Sports facilities and Gym
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 7- Maintenance and beautification of campus
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 8- Cleanliness on campus
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 9- Provision of drinking water
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied
- 10- Training and Placement facility
- (i) Very satisfied
 - (ii) Satisfied
 - (iii) Neutral
 - (iv) Not satisfied
 - (v) Very dissatisfied